



National Lift Escalator Testing Agency

"Raising Standards, Developing Skills in Elevator Safety."

A Lift & Escalator Safety Enhancement Organization
(Centre Code – SIMTP/UP/77)



CERTIFIED MANAGEMENT SYSTEMS



Third-Party Inspection • Testing • Technical Auditing • Risk Analysis • Engineering Consultancy • Safety Awareness Training

TECHNICAL & COMMERCIAL SERVICE PROPOSAL (TCSP-01)

1. CLIENT INFORMATION

Particular	Details
Organization / Society	
Project Name	
Site Address	
Authorized Representative	
Mobile	
Email	
Number of Lifts	
Number of Escalators	
Date	___ / ___ / ____

2. WHY THIS PROPOSAL?

NLETA is an independent and unbiased engineering governance organization dedicated to helping Owners, RWAs, Builders and Institutions make informed engineering decisions for safer, compliant and more reliable lift and escalator operations. NLETA is not an AMC company, maintenance contractor, repair agency, sales organization or equipment supplier.

Through its Engineering Governance Framework, NLETA strengthens compliance with applicable Lift Acts and Standards, supports transparent coordination with Maintenance Agencies without interfering in their internal SOPs or proprietary practices, and provides digital logbooks, QR-based asset history, inspection records, callback analytics and expert technical guidance on a single customer-oriented platform to improve safety and extend asset reliability.

NLETA Scope of Professional Services

- Third-Party Lift & Escalator Inspection
- Technical Testing & Auditing
- Risk Analysis
- Standards Compliance
- Safety Awareness
- Engineering Consultancy
- Digital Governance

Important: NLETA is an independent engineering governance organization. It does **not** replace your AMC, repair contractor or maintenance agency.

3. OUR ENGINEERING GOVERNANCE PHILOSOPHY :

ASSESS → IMPROVE → PROTECT → GOVERN → SUSTAIN

WEB: www.nleta.org.in

EMAIL: info@nleta.org.in , inspnleta@gmail.com , legalnleta@gmail.com

REGD. HEAD OFFICE: A-32, Commercial Complex,
Govindpuram, Ghaziabad, Uttar Pradesh – 201013

TELEPHONE: +91 99900 58799 • +91 99900 29597
• +91 92116 93664

REGIONAL SERVICE PRESENCE: Uttar Pradesh • Haryana • Delhi NCR • Punjab • Himachal Pradesh • Maharashtra
(Mumbai, Pune) • Telangana (Hyderabad)



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This five-stage model ensures that every lift is evaluated not only for safety, but also for quality, compliance, documentation and long-term reliability.

Stage	Objective
Assess	Understand the present engineering condition
Improve	Identify technical deficiencies
Protect	Reduce passenger safety risks
Govern	Maintain documentation & compliance
Sustain	Improve long-term asset reliability

4. SERVICE SELECTION MATRIX - Please select the service matching your requirement.

Select	Service	Who need this?
☐	PAT	Independent Safety Inspection
☐	SAT	Detailed Quality Inspection
☐	SCI	Standards Compliance Inspection
☐	DLA	Design Life Assessment
☐	DGS	Digital Governance System

5. Understanding Each Service

5.1 PAT — Partial Acceptance Test (Safety Inspection)- PAT is the first engineering inspection recommended for every existing lift. PAT does not evaluate remaining design life or modernization requirement.

Purpose

- Passenger Safety Verification
- Safety Devices Inspection
- Operational Risk Assessment
- Critical Safety Observations
- Engineering Risk Score

Customer Receives

- PAT Safety Report
- Risk Score
- Critical Observation List
- Management Brief
- QR Inspection Record

If no major engineering concern is identified, PAT itself becomes the final inspection.

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5.2 SAT — Satisfactory Acceptance Test (Quality Inspection)- SAT is not mandatory for every lift. It becomes applicable only when:

1. Client requests a detailed Quality Inspection.
2. If PAT identifies any SAT Trigger Condition (Refer Annexure T-02), SAT becomes the recommended next inspection.

Examples include:

- Repeated Callback Trend
- Ride Quality Issues
- Levelling Variation OR Traction Ropes/Belt (STM) found damage/ over travelled
- Braking system found abnormal
- Free Fall prevention found abnormal and OSG issues
- Machine Performance Concern

5.3 SCI — Standards Compliance Inspection- SCI verifies compliance with applicable lift standards. It is generally required when:

- Compliance Certification is required
- Standards Verification is requested
- Technical Compliance Audit is necessary

5.4 DLA — Design Life Assessment- Applicable for ageing lifts requiring:

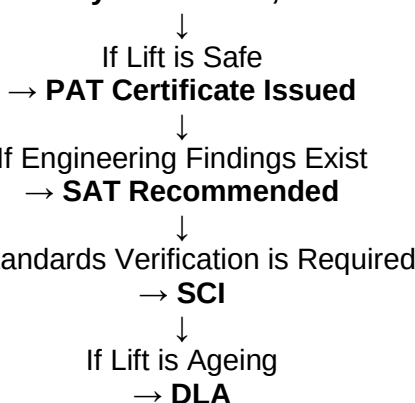
- Remaining Useful Life Evaluation
- Modernization Planning
- Lifecycle Engineering Decision
- Replacement Priority

5.5 DGS — Digital Governance System- DGS is an annual engineering governance service, **not simply cloud storage**. It includes:

- QR Asset History
- Inspection Records
- Callback Register
- Photo & Video Evidence
- Compliance Tracking
- Digital Dashboard

6. ENGINEERING DECISION FLOW

Safety First Model, PAT



Detailed engineering trigger conditions are governed by Annexure T-01 to T-04.

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7. 60 / 90 DAY UPGRADE POLICY - Within 60 Days: If SAT is recommended within 60 days after PAT:

- Previous PAT remains valid.
- PAT will not be repeated.
- Client pays only the SAT Upgrade Fee.

Between 61–90 Days - Customer shall submit:

- Maintenance Records
- Callback Reports
- Parts Replacement Records
- Service History

NLETA will technically validate the previous PAT.

After 90 Days - A fresh PAT becomes mandatory before SAT or SCI. This policy protects engineering accuracy because lift conditions may change over time.

8. DIGITAL GOVERNANCE BENEFITS

Building Governance System (DGS) - Every participating lift receives:

- Digital QR Identity
- Annual Inspection Archive
- Callback Analytics
- Photo & Video Evidence
- Compliance History
- Management Dashboard

Multi-Lift Governance Benefits- For projects with multiple lifts under one management:

- Single Project Coordination
- Smart Tower-wise Scheduling
- Consolidated Executive Dashboard
- Management Presentation

These are governance benefits and do not reduce the engineering quality of inspection.

9. DOCUMENTS YOU WILL RECEIVE

Service	Deliverable
PAT	Safety Report + Risk Score + Management Brief
SAT	Quality Analysis Report
SCI	Standards Compliance Report
DLA	Remaining Useful Life Assessment
DGS	Digital Dashboard + QR History

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10. ANNEXURE REFERENCE

Annexure	Description
T-01	PAT Technical Trigger Matrix
T-02	SAT Technical Decision Matrix
T-03	SCI Technical Decision Matrix
T-04	Design Life Assessment Matrix
A	Technical Fee Reference
B	Digital Governance Commercial Reference

PROFESSIONAL DECLARATION - This proposal is issued by National Lift & Escalator Testing Agency (NLETA) under its independent engineering governance framework for lift & escalator inspection, testing, auditing, risk analysis and safety enhancement services.

Final fee shall depend upon asset details, quantity, participant count, location and assignment scope. Where ever applicable, Lodging, Boarding and local conveyance will be paid extra by client. Applicable taxes shall be extra as per prevailing law.

CLIENT CONFIRMATION:

- ☐ We would like to proceed with the selected service(s).
☐ We request a discussion before finalization.

Authorized Representative: _____

Designation: _____

Date: _____

NEXT STEP AFTER CONFIRMATION- Upon confirmation, NLETA will issue:

1. Draft Service Agreement (PSGA),
2. Applicable Schedule–T / Schedule–S / Schedule–I,
3. Service Activation Form (SAF) for execution.

Physical signing of the agreement documents shall be completed before service activation.

CONTACT:

XXXXXXXXXXXXXX

(Counsellor, Safety Framework)

NLETA – National Lift Escalator Testing Agency

Email: legalnleta@gmail.com, info@nleta.org.in

Contact: **+91 9990058799 (Alternate No. +91 9990029597)**

"We, NLETA – Safety Through System"

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